

VRBO Guest Reviews

<https://www.vrbo.com/3259708>

9.6/10 Exceptional

200 reviews

What guests liked

From real guest reviews summarized by AI.

- The pool area was fantastic, with a waterslide, lazy river, and hot tub, providing a fun and relaxing experience for all ages. (24 reviews)
- The property's location is convenient, close to various attractions and amenities, making it easily accessible. (9 reviews)
- The property was well maintained, clean, and in good shape with convenient access to amenities. (10 reviews)

Score categories:

Cleanliness 9.6/10 Cleanliness 96%

Check-in 9.6/10 Check-in 96%

Communication 9.8/10 Communication 98%

Location 9.6/10 Location 96%

Listing accuracy 9.6/10 Listing accuracy 96%

Sort by Most Recent

10/10 Excellent

James T.

Traveled with family and young children

Jul 1, 2025

Liked: cleanliness, check-in, communication, location, listing accuracy

Great people close to water park

It was a great place to stay. It was close to the water park so you could walk. Had several things that you need like pack and play , iron, towels .our time was very well used because no hassle anywhere.

Stayed 4 nights in Jun 2025

Response from VrboOwner on Jul 1, 2025

Thank you James, and we're glad that everyone enjoyed your vacation!

10/10 Excellent

Ashley C.

Traveled with family and young children

Jun 23, 2025

Liked: cleanliness, check-in, communication, location, listing accuracy

Universal stay

We rented this for our universal trip and ended up enjoying the resort more.

Stayed 4 nights in Jun 2025

Response from VrboOwner on Jun 24, 2025

We're so glad that everyone enjoyed the resort!!

10/10 Excellent

Kelsey M.

Traveled with family and young children

Jun 18, 2025

Liked: cleanliness, check-in, communication, location, listing accuracy

Great communication. Very clean.

Stayed 4 nights in Jun 2025

10/10 Excellent

Lois C.

Traveled with group, traveled with family and young children

Jun 14, 2025

Liked: cleanliness, check-in, communication, location, listing accuracy

Everything was perfect. The owner was quick to answer all our questions . It was a short drive to disney springs and all the disney parks.Our only complaint was we didnt want to leave!

Stayed 10 nights in Jun 2025

10/10 Excellent

Kat P.

Traveled with partner, traveled with family and young children

May 26, 2025

Liked: cleanliness, check-in, communication, location, listing accuracy

Great Place to Stay!

We really enjoyed our stay at this location. It was a 20 minute drive to Disney and the location of the condo was close to the pool. The house was as described and had everything we needed. Check-in was easy and quick. We enjoyed the pool, lazy river and water slide. The owner was easy to communicate with.

Stayed 10 nights in May 2025

Response from VrboOwner on May 27, 2025

Thank you Kat, and we're glad that everyone enjoyed their vacation!

10/10 Excellent

shamone w.

Traveled with partner, traveled with group, traveled with family and young children
May 15, 2025

Liked: cleanliness, check-in, communication, location, listing accuracy

Loved it

Perfect stay for 2 small families. Close to amenities. House had everything we needed
Stayed 3 nights in May 2025

Response from VrboOwner on May 15, 2025

Thank you Shamone, and we're so glad that everyone enjoyed their vacation!!

10/10 Excellent

Kathy P.

Traveled with family and young children
Apr 21, 2025

Liked: cleanliness, check-in, communication, location, listing accuracy

World cheer competition

We were in town for cheer competition. The location to resort amenities was perfect. We could easily walk to pool, spa or restaurant.
Stayed 3 nights in Apr 2025

Response from VrboOwner on Apr 21, 2025

Thank you Kathy, and we're glad that everything was perfect for your family!!

10/10 Excellent

Richard J.

Traveled with partner, traveled with family and young children
Apr 20, 2025

Liked: cleanliness, check-in, communication, location, listing accuracy

first time this unit

This was our 2nd year in the resort and it was our best. There was lots of room. We had up to 10 family at once and it was very easy to
Stayed 27 nights in Feb 2025

Response from VrboOwner on Apr 20, 2025

We're so glad that your family enjoyed their vacation, and we hope that you will come again!!

10/10 Excellent

Richard and Nancy w.

Traveled with family and young children

Apr 13, 2025

Liked: cleanliness, check-in, communication, location, listing accuracy

Awesome stay!

The condo was perfect for us....the grandparents...and 4 of our grandchildren and daughter in law. We had a little problem with the toaster and it was replaced quickly by the property manager. The pool area was great. We all loved it.

Stayed 8 nights in Apr 2025

Response from VrboOwner on Apr 13, 2025

We're so glad that your family had such a great vacation, and yes, our property management team is the absolute best!!

10/10 Excellent

Dave H.

Traveled with group

Feb 25, 2025

Liked: cleanliness, check-in, communication, location, listing accuracy

Great Location - clean

Our group of golfers thoroughly enjoyed the location and amenities of the property. Easy access to all area attractions and golf.

Stayed 10 nights in Feb 2025

Response from VrboOwner on Feb 25, 2025

Hi Dave, we're so glad that you enjoyed your vacation at our Regal Palms Resort townhome. And yes, there's many great golf courses in the area!!

10/10 Excellent

Judy P.

Feb 12, 2025

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great property

Enjoyed the condo, everything we needed, close proximity to the pool area made it convenient to go back and forth.

Stayed 4 nights in Feb 2025

10/10 Excellent

Amy A.

Feb 8, 2025

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great vacay at Regal Palms condo

Great location close to the pool. Condo easily accommodated our family of 7. Everyone loved the pool with bar and restaurant nearby. Easy distance to Disney, and Universal
Stayed 7 nights in Feb 2025

10/10 Excellent

Scott B.

Jan 9, 2025

Liked: Cleanliness, check-in, communication, location, listing accuracy

Regal Palms

The condo was perfect for our group, plenty of seating to make it comfortable for 4 adults and 3 teens. We didn't get many opportunities to use the resort facilities as we were busy with other things but this was our 5th stay at Regal Palms and we spent plenty of time there in the past. The owner of this unit was very friendly and easy to communicate with and made the process super easy. I would stay here again.

Stayed 10 nights in Dec 2024

10/10 Excellent

Katie M.

Dec 27, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

20 minute drive to disney

We had a great time staying at this location for our Disney vacation. It was only a short drive each day. The location had a clubhouse and pool. The townhouse was the perfect size for our party.

Stayed 5 nights in Dec 2024

Response from VrboOwner on Jan 6, 2025

Hi Katie, I'm so glad that everything was perfect for your family's vacation!

10/10 Excellent

Kevin S.

Nov 14, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

PERFECT

Everything from location, property, pool and other ammenities and the house was beautiful.

Stayed 5 nights in Nov 2024

Response from VrboOwner on Nov 19, 2024

Thank you Kevin, and it was a pleasure to have you as a guest!! We hope you come again!

10/10 Excellent

Julie N.

Nov 10, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great Location

We really enjoyed our stay at the resort! The house was as described and very well taken care of. I gave check in a 4 because it took us an hour to get checked in at 11 pm with 2 tired toddlers. Otherwise, would recommend and return again.

Stayed 7 nights in Oct 2024

Response from VrboOwner on Nov 10, 2024

Thank you Julie, and we're glad you enjoyed your vacation here!!

The check-in process is usually only a few minutes, so I have no idea what might have happened; perhaps a computer glitch.

6/10 Okay

Tanya G.

Sep 25, 2024

Liked: Cleanliness, communication, location

Townhouse

The townhouse was very nice, clean, and as advertised. It is not too far from Universal and Disney. We were looking forward to the Tiki bar and restaurant at the pool. The Tiki bar was never opened and the food/restaurant hours were inconsistent. It was not open at any point of our visit. We did not feel that the \$20 daily resort fee was reasonable when most amenities were not available. This was resort issues and not affiliated with specific property.

Stayed 3 nights in Sep 2024

Response from VrboOwner on Oct 9, 2024

Hi Tanya, I'm glad you liked our townhome and its location! However, the restaurant and tiki bar are privately owned, so the resort has no control over their hours of operation or staffing.

10/10 Excellent

Krystal H.

Sep 21, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Clean

Great location, clean property. There was an issue with the property a few days into our stay and management responded right away. Walking distance to amenities

Stayed 5 nights in Sep 2024

Response from VrboOwner on Nov 19, 2024

Hi Krystal, Thank you for your nice review! We're so glad that you enjoyed our property and its close location to the pool amenities. And yes, our maintenance staff is the absolute best!!

10/10 Excellent

Deric M.

Aug 27, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Super comfortable

Enjoyed our time here, loved the pool and lazy river.

Stayed 4 nights in Aug 2024

Response from VrboOwner on Aug 27, 2024

Thank you Deric, and we're so glad that you enjoyed your vacation here at the Regal Palms Resort!

8/10 Good

Tracy F.

Aug 5, 2024

Liked: Check-in, communication, location, listing accuracy

Get AwayTime

Overall this property was nice. It was somewhat "dusty" under the king-size bed

Stayed 6 nights in Jul 2024

Response from VrboOwner on Sep 18, 2024

Hi Tracy, You didn't mention under which of the 2 king size beds that you saw some dust, but I'll certainly have the cleaners check it out. All of the carpet had been removed and replaced with tile, so it's possible that some dust settled after the clean up. And our maintenance staff cleans the vents and replaces the A/C filters regularly. We want everything to be perfect!

8/10 Good

Matthew W.

Aug 3, 2024

Liked: Cleanliness, check-in, communication

Nice place

Really small kitchen, on site facility not always available. Love the gated community. Only close to Disney. Owner is awesome and the people at the resort are great.

Stayed 7 nights in Jul 2024

Response from VrboOwner on Aug 8, 2024

State of Florida law requires closing resort pool area if lightning is within a certain distance. VRBO listing pictures clearly show the size and square footage of the kitchen which isn't small, and the dining table that comfortably seats 8 (you had an extra unauthorized guest). I'm glad that you loved the gated community and the people at the resort!!

10/10 Excellent

Markice A.

Jul 10, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Vacation

Great place to stay and vacation with a lot of amenities no matter age.

Stayed 14 nights in Jun 2024

Response from VrboOwner on Jul 12, 2024

Thank you Markice, and we're so glad that you family enjoyed their vacation at our townhome at the Regal Palms Resort!!

10/10 Excellent

Ronald Z.

Jun 26, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

DISNEY AND FAMILY

had a wonderful week and spending time with my family and going to SEAWORLD AND UNIVERSAL STUDIO'S.

Stayed 7 nights in Jun 2024

Response from VrboOwner on Jun 27, 2024

Thank you Ronald, and we're so glad that your family enjoyed your vacation at our Regal Palms Resort townhome!!

10/10 Excellent

Michael B.

Jun 18, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Everything you could ask for on Vacation

We loved, loved, loved our vacation in this very clean, comfortably furnished and fabulously located Vrbo! The pool was a popular hit after long hot days at the parks, the

beds were comfortable and we had everything we needed in the kitchen. We have stayed in other units in this development before but this was the best ever. The communication binder on the desk told us everything we needed to know. The owner was delightful and answered any questions or needs we had before arrival. This is a "10"!!! You won't regret booking this property for your Orlando Vacation!
Stayed 7 nights in Jun 2024

Response from VrboOwner on Jun 18, 2024

We're so happy that you enjoyed your vacation at our Regal Palms Resort townhome, and thank you so very much for your wonderful review!!!

10/10 Excellent

Chrissy M.

May 27, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great stay

Beautiful place to stay. Loved the Mickey Mouse room Very easy check in process and even easier check out Enjoyed the lazy river and pool within walking distance Will keep in mind for next trip to the area

Stayed 3 nights in May 2024

Response from VrboOwner on Jun 1, 2024

Thank you Chrissy, and we're so glad that you had a great vacation!

10/10 Excellent

Brittany J.

May 22, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Perfect Spot to Stay for Disney!

The location of this rental was perfect. It was very clean and accurate to photos of listing. Close proximity to Disney attractions and shopping. The pool/resort an added bonus to the stay. Overall an excellent experience and would recommend.

Stayed 7 nights in May 2024

Response from VrboOwner on May 22, 2024

Thank you Brittany, and we're so glad that everything was great for your vacation!!

10/10 Excellent

Jamie D.

May 14, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Nice, quiet location

We enjoyed our stay. The unit was roomy and had plenty of bathrooms. The water park area was a nice added bonus.

Stayed 4 nights in May 2024

Response from VrboOwner on May 14, 2024

Thank you Jamie, we're glad you enjoyed your vacation!!

10/10 Excellent

Jennifer P.

May 5, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great, comfy stay

Best furnished place we've been in yet! There was more clothing space in the upstairs master than we've ever had. I just wish people could follow instructions. We couldn't get all our trash in the to can because they won't pick up loose trash and previous guests dumped a much, so the can started half full throughout our stay. But that has nothing to do with others or management. Just don't be that guest! Only real complaint is the shower heads need to be cleaned or replaced, but that's been a consistent issue in all of them. It's not something they cleaners seem to check and buildup causes issues with water pressure/direction.

Stayed 8 nights in Apr 2024

Response from VrboOwner on May 6, 2024

Hi Jennifer, we're so glad that you like our townhome at Regal Palms Resort!! I forwarded your concerns to the property manager, and he said he cleans the showerheads every 3 months because of the minerals in the water. He will attend to it immediately though. Next time, let us know any issues, and we will be glad to attend to it promptly while you're there if necessary. I hope your baseball tournament went well !

10/10 Excellent

Dale C.

Apr 27, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Golf trip

Very nice place

Stayed 3 nights in Apr 2024

Response from VrboOwner on Apr 29, 2024

Thank you Dale !!

8/10 Good

Rebecca H.

Apr 9, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Disney Trip

Overall a good place to stay. It was farther away than was very convenient because travel time was super long.

Stayed 6 nights in Mar 2024

Response from VrboOwner on Apr 10, 2024

It's located on the closest side-street nearest the pool, waterside, lazy river, and on the quiet side of the street. And really walking distance to the Publix grocery store. The Disney theme parks are also close, although sometime the traffic can be slow.

10/10 Excellent

Shylo P.

Mar 18, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great Location

We were happy to return to Regal Palms after about 6 years. Happy to say the resort is in good shape and well maintained. Our unit, also had a few upgrades. Happy to see the downstairs carpet was removed and replaced with tile, elongated toilets in all bathrooms. We never had to call the property manager, the system would not let me submit without answering, so 5 stars it is. Bonus to find pool noodles for our use. We hope to be back and will be staying in this same unit!

Stayed 7 nights in Mar 2024

10/10 Excellent

Damion W.

Mar 5, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Excellent home

Loved everything about it we will definitely be back!!!

Stayed 3 nights in Mar 2024

10/10 Excellent

Marcia B.

Jan 6, 2024

Liked: Cleanliness, check-in, communication, location, listing accuracy

Orlando Stay

Thank you for the vacation on your property. Everything was excellent. The family had a great time at the Townhome and the grandkids liked the pool and slides. Great for getting around Orlando.

Stayed 7 nights in Dec 2023

Response from VrboOwner on Jan 6, 2024

Thank you Marcia, and we're so glad that everyone had a great vacation!

10/10 Excellent

tim F.

Nov 28, 2023

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great Disney Worl Vacation

Property was about 30 minutes from Disney theme parks. Area is safe and convenient. Great stay.

Stayed 7 nights in Nov 2023

Response from VrboOwner on Nov 28, 2023

Thank you Tim, I'm so glad that you had a wonderful vacation!

10/10 Excellent

Ishmael G., Lake Worth, FL USA

Aug 10, 2023

Liked: Cleanliness, check-in, communication, location, listing accuracy

Inevitable

The location is perfect, right next to the front. A vacation for family to feel at home.

Stayed 6 nights in Aug 2023

Response from VrboOwner on Aug 22, 2023

Hi Ishmael, we're so glad that your vacation at our townhome was perfect for your family!!

10/10 Excellent

Beverly C.

Jul 17, 2023

Liked: Cleanliness, check-in, communication, location, listing accuracy

Family Disney Trip

The owner was very nice and accommodating. Quick to respond to messages. Condo was close proximity to pool. Would definitely stay again.

Stayed 10 nights in Jun 2023

10/10 Excellent

Rosalinda B.

Jul 12, 2023

Liked: Cleanliness, check-in, communication, location, listing accuracy

Orlando Vacation

The property was very clean and the check in process was very simple. We really enjoyed our time there. We will definitely stay there again.

Stayed 5 nights in Jul 2023

10/10 Excellent

James C.

Jun 4, 2023

Liked: Cleanliness, check-in, communication, location, listing accuracy

Location is everything!

My family enjoyed the property immensely! We had stayed at Regal Palms before, but in a different unit layout. This unit was the right amount of space for us. The unit had a master bedroom with a full bath downstairs and a master bedroom with a full bathroom upstairs. There are 2 other bedrooms with 2 twin beds upstairs as well. I can see 2 families easily enjoying this property. We had no issues or concerns. The location to the pool/arcade/workout facilities was very convenient. Getting in and out of the resort easily means more time to enjoy the vacation locations that Florida offers! We will certainly look to this unit again. Thank you very much!

See less

Stayed 6 nights in May 2023

Response from VrboOwner on Jun 6, 2023

We're so glad that everything was perfect for you, and we're looking forward to your next visit as well. Thank you James for being such gracious guests!!!

10/10 Excellent

Nicole I.

Nov 6, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

WONDERFUL VACATION HOME!

Our stay was wonderful! Clayton responded quickly to messages and made sure that everything went smoothly for our stay. The house was roomy and fit all 8 of us very comfortably. The added baby stuff/toys made it nice with traveling with little ones and the only thing I might suggest would be a baby gate for stairs with little ones. We were extremely busy so didn't get to explore the resort too much but the kids (and adults) enjoyed the warm pool and lazy river along with the hot tub at the resort. Thank you again Clayton for opening up your house for us to enjoy. Hopefully we will make it back again soon.

Stayed 11 nights in Oct 2022

10/10 Excellent
edd f.

Oct 14, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Nice home

Overall very nice home. Our family really enjoyed our stay. Close to all the attractions!

Stayed 4 nights in Oct 2022

6/10 Okay
Jennifer S.

Oct 5, 2022

Liked: Check-in, location, listing accuracy

Disliked: Cleanliness, communication

The place was ok

Check in was a breeze. The condo was nice and roomy. However there was hair in all the bath tubs (some of it pubic hair). The light in the upstairs master bath above the shower was burned out. One of the upstairs bedrooms door handle was broke. Stains on the carpet as well. We called the management company twice with no call back.

Stayed 4 nights in Oct 2022

Response from VrboOwner on Oct 24, 2022

Hi Jennifer, Very disappointed that our housekeeper did not do the job properly. I reported this to the property manager. Very surprised that your request for repairs was not done as normally they are quite prompt. Clayton

10/10 Excellent
Courtney H., Miami

Sep 28, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Family trip

Easy, comfortable, clean. Nice location and owners provide resources so you know what to expect. Great pool area and arcade.

Stayed 4 nights in Sep 2022

10/10 Excellent
Chasity B.

Sep 11, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Conference

We came there for my sister business conference. We love the place and the area. We will recommend this place

Stayed 3 nights in Sep 2022

10/10 Excellent

Angelica M.

Sep 8, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great Orlando property!

We love this neighborhood and house. Will be booking again!

Stayed 3 nights in Sep 2022

8/10 Good

Joe P.

Sep 6, 2022

Liked: Check-in, communication, location, listing accuracy

Comfortable home

Home was in great shape. Easy access and comfortable. Lots of tiny ants, but it's Florida...

Stayed 7 nights in Aug 2022

10/10 Excellent

Matthew W.

Aug 21, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Excellent vacation in Davenport/Orlando

The house was lovely and comfy for our group of 8 on vacation. It's exceptionally close - 2 minute walk - to the resort pool. The pool, waterslide and lazy river are fantastic and relaxing, worth the \$20 daily resort fee. We brought our own beach towels, and the owner had a limited number of tubes and pool noodles available for use. The house is self catering, and we were prepared having read the full description. We needed laundry and dish soap, 13 gallon trash bags, TP and paper towels. Kitchen was well provisioned with pots, pans and dishes. Very nice newer fridge, stove and dishwasher. Laundry equipment was convenient, allowed us to pack far less and go home with clean clothing. The pool bar/restaurant was reasonably priced and had very good food. Be prepared - resort staff do not allow any outside food or drinks into the pool area and stopped me at the gate when I didn't read the sign. There are also no lifeguards at the pool, just staff keeping the area clean and making sure everyone has their resort wristband on. There's a plaza right next door with a grocery store, excellent Chinese food, a liquor store and multiple restaurants. Easy walking distance and very convenient. There's also multiple gas stations and a CVS pharmacy close by. The primary downside was getting back and forth to the

parks. Traffic was exceptionally heavy, and most days it took 35+ minutes to get to Disney Springs and 50 minutes to get to Universal. Be prepared for long commutes and leave early if you're traveling towards Orlando. The owners had excellent communication with us before and during our trip, and we will stay here again.

Stayed 7 nights in Aug 2022

Response from VrboOwner on Oct 17, 2022

We are very happy you all had a great time. Did you ever detail everything so nicely.

Clayton

10/10 Excellent

Annette C., Houston tx

Aug 16, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Had a great stay

Check in was super easy desk clerk was nice. We were a little worried cause the thermostat was locked at 72 but the house was cool, never hot. We had are our own beach towels so we didn't have to pay the \$10 towel card. Overall it was a great stay.

Stayed 4 nights in Aug 2022

Response from VrboOwner on Oct 17, 2022

Hi Annette, we are happy you enjoyed your vacation at our townhome. Just so that readers are aware, the \$ 10. towel card is a deposit. On checkout, you return the cards and your full deposit is returned. Clayton

6/10 Okay

Gayla H.

Aug 1, 2022

Liked: Check-in, communication, location, listing accuracy

Disliked: Cleanliness

Nothing special about this place

I booked this place based off of the pool and the size of the unit. There was enough space for everyone which was great but the master bedroom upstairs was disappointing. The bed had atleast 6 strands of hair that I counted which to me means the sheets weren't washed upon our arrival. The towels in that same bedrooms bathroom also had hair in them. I always bring my own towels just incase and I'm glad i did. The windows in that same room had crazy mold with large mold spores growing in them. I took some pictures because I've never seen anything like that before. I read the details before booking mentioning that they don't provide anything extra like trash bags or even a small bottle of dish soap to clean any dishes. Well if you're not going to provide any extra trash bags atleast make sure the only one that is there is a good one because the trash can was broken and it ripped the bag down the side and all the trash fell out everywhere as we we

were cleaning up to check out. We didn't have that much garbage so we didn't see the point in buying a whole box of trash bags but at minimum this place could've had at least one extra for instances such as this. We were excited about the pool after a long day at the theme parks and that was a mediocre experience as well. The pool was so extremely hot that it felt like a hot tub and not enjoyable at all. Not to mention that it was so dirty. Filled with debris and murky in color. I gave them the benefit of the doubt and went back the next day but same issues. I have stayed at much larger real resorts and never had a issue with the staff not being able to keep up with the pool cleaning even with there being lots of guest. My nephew enjoyed the slide so that was probably the only highlight about the pool. There was also lots of ants in the kitchen so we could barely put a plate down to make something to eat without worrying about it. I'm a Florida native so I'm no stranger to pest so if I am able to maintain my own home and keep it pest free I feel like so should vacation rental owners. This place could definitely use some updating.

Stayed 3 nights in Jul 2022

Response from VrboOwner on Aug 7, 2022

Hi Gayla, Sorry to hear about the cleanliness of our unit and the ant issue. Cleanliness is lacking from time to time and is reported to the housekeeping on every occasion. As for the ants, the guests that left just before you gave us a 5 star review with no mention of mold nor ants. I take complaints seriously and have reported these issues to the housekeeping company. Clayton

8/10 Good

Theresa C., Anaheim, USA

Jul 28, 2022

Liked: Cleanliness, communication, location

Better than Staying at a Hotel

The house was very clean. It had ample room for my sister in law and our 2 teenage girls. The house is about a 30 minute drive to any of the Disney parks. Additional time if there was traffic. There are many restaurants and stores nearby. I wasn't aware this was a "self catering unit" until after my last payment. They don't provide "extra" essentials such as toilet paper, trash bags, shampoo/conditioner. There was no dish soap or sponge to wash dishes by hand. They provided one bar of soap and toilet paper per bathroom. One dishwasher pod. One laundry pod. One kitchen trash bag. (Strict rules on bagging trash. Resort employee goes around community daily and grabs bagged trash from trash bin by hand. No dump truck.) We only stayed here for 4 days, so we didn't really need to buy the extra essentials except for shampoo and conditioner. Nice thing about staying here, we all had our own rooms and own bathrooms. A full kitchen. A living room and dining room. We didn't get to use the resort pool or lazy river due to our busy schedule at the Disney parks, but we did have a look at it and it was still packed with people at 10pm. Overall, staying at this property is better than staying at a hotel. Thanks!

Stayed 3 nights in Jul 2022

Response from VrboOwner on Aug 7, 2022

Hi Theresa, Happy to hear you enjoyed your stay. It is truly unfortunate that you did not have an opportunity to read all the info I sent you you in advance. Clayton

10/10 Excellent

Cecile M., Maple Ridge, BC, Canada

Jul 28, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Always a great experience at Regal Palms

This was our fourth stay at this resort. Every time we rent a different house, they have all been good. The particular one we stayed at this time was a nice spacious end unit very close to the pool. The lazy river at the pool area is divine!

Stayed 7 nights in Jul 2022

10/10 Excellent

Durindana C.

Jul 21, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Awesome stay

We enjoyed our stay at the home. Very comfy.

Stayed 6 nights in Jul 2022

10/10 Excellent

Amy T.

Jul 10, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Fantastic property

The condo was very close to pool. Comfortable beds. Everything you need!

Stayed 7 nights in Jul 2022

10/10 Excellent

Therese b.

Jun 24, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Close to the attractions

Nice house, family friendly. Pool is walking in distant. Had a coffee maker(but not k-cup). Three parking spots only (needs over night parking for guests). Over all we had a good time.

Stayed 3 nights in Jun 2022

10/10 Excellent

Rose S.

Jun 22, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

It was great.

Very good. Close to pool. Plenty of room.

Stayed 7 nights in Jun 2022

10/10 Excellent

Raman V.

Jun 12, 2022

Liked: Cleanliness, location, listing accuracy

Great stay!

Great experience staying. Clayton and Shirley were wonderful in ensuring all the guest requirements are met. The efficiency of a star hotel with the spaciousness of a large townhome is what you get. Will definitely stay again if the opportunity arises.

Stayed 6 nights in Jun 2022

10/10 Excellent

Jose G.

May 27, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Our family vacation

The home was immaculate! Very quiet. Walking distance to pool. Home even had pool tubes & noodles - loved the lazy river! Location is about 35 minutes from the Disney parks. Checkin/checkout was easy. Thank you Mr. & Mrs. Clayton.

Stayed 7 nights in May 2022

10/10 Excellent

Deanna B.

May 26, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great place

We enjoyed our stay at Regal Palms. The condo was clean and comfy. The pool area was really nice. About a half hour from Disney and Universal. I'd recommend this place for families coming to area parks.

Stayed 3 nights in May 2022

8/10 Good

Russell M.

May 19, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Good place to stay

The place is in a good location with some nice amenities.

Stayed 3 nights in May 2022

10/10 Excellent

Stan B.

May 12, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great Place

Conveniently located near the slide, pool, arcade and restaurant. Everything was just as described. Great place, great time, highly recommend!

Stayed 4 nights in May 2022

10/10 Excellent

Dana C.

May 8, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Excellent Week

The property was exactly as advertised. My family and I had a great time and loved the condo! I highly recommend it!

Stayed 8 nights in Apr 2022

10/10 Excellent

Brittany K.

May 1, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Good location and townhouse

Spacious home within walking distance of the pool and other amenities. Easy access to Disney and other attractions.

Stayed 7 nights in Apr 2022

6/10 Okay

Jennifer P., Mobile , Alabama

Apr 30, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Affordable

Great location needs update. Will recommend booking again.

Stayed 3 nights in Apr 2022

10/10 Excellent

Eric B.

Apr 23, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Nice property

Everything was perfect and exactly what we saw online. It is a longer drive to and from the parks but we did not mind at all. The location is out of the mainstream and brings that look and feel of home. We slept very well and enjoyed the pool and The pool food area.

Will stay again in the future.

Stayed 3 nights in Apr 2022

Response from VrboOwner on May 19, 2022

Thank you Eric for taking the time to review our townhome and resort facilities. This is very important for others looking to relax and enjoy Regal Palms and our home. Clayton

10/10 Excellent

Kevin H.

Apr 20, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Pleasant stay and good location

Very family friendly and the pool area was ideal after a day at the parks. Noticed some small bugs in the kitchen which were completely sorted after one call to the property management company. Overall very happy and would book again.

Stayed 7 nights in Apr 2022

10/10 Excellent

Karen D.

Apr 18, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Fun in the Sun

this townhome was a great place to stay. There were eight adults and we had plenty of room. All the beds were very comfortable and everything was very clean. Any issues that we did have which were minor were taken care of ASAP. I would recommend this townhome to anyone. Thank you for a great vacation.

Stayed 6 nights in Mar 2022

10/10 Excellent

Charlie W.

Apr 12, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Highly recommend

Great place and very clean. All you need!

Stayed 7 nights in Apr 2022

10/10 Excellent

Craig T.

Apr 1, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Nice place

Good property. Perfect for our needs. The pool area is great.

Stayed 3 nights in Mar 2022

10/10 Excellent

Nate L.

Mar 27, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great Place

The place was perfect for us. Clayton and Jamelle went well above expectations to make sure all our requests were met. All of the beds were comfortable which is a big deal to us and one of the difficult things to know ahead with vacation rentals. The pool and arcade area were awesome, and was nice to be so close that you could walk there faster than you could drive. We have tried out many other places but this one was all around the best by far. We hope to be allowed to come back in the future.

Stayed 5 nights in Mar 2022

Response from VrboOwner on May 17, 2022

Wow, we are so glad you all had such a great time. I never thought of it but you are right in that you can walk to the pool faster than driving. Thanks for taking the time to inform us and others of what you thought of our townhome and the resort. Clayton

10/10 Excellent

Becky B.

Mar 20, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Super clean and convenient

By far the cleanest property we've ever stayed at. It was also convenient to things we wanted to do and the amenities were spectacular. Five out of five stars.

Stayed 4 nights in Mar 2022

10/10 Excellent

Arthur R.

Mar 16, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great place to stay!

This property was clean, affordable, convenient and located nicely in the development. The property owners were in constant contact and returned any messages immediately! Would definitely visit again! Resort was really nice also! immediately

Stayed 5 nights in Mar 2022

10/10 Excellent

Anthony D.

Mar 8, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

The Fore Golfers!

Very clean, very comforting. Easy access. Many golf courses. Nice Resort. Cigars and foods store very near by, walk able. Very nice owner.

Stayed 7 nights in Mar 2022

10/10 Excellent

Jean G.

Mar 2, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Paradise

This is a very nice unit, it feels warm and homey. Love the area, is close to the pool and amenities. The owners are wonderful to work with and we enjoyed every moment of our stay with our family. Made some great memories.

Stayed 28 nights in Feb 2022

10/10 Excellent

Tami B.

Feb 8, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

Close to attractions & other chain stores

The townhome was a quick walk from the resort amenities, however, the Tiki Bar by the pool was closed due to COVID & not due to be open until this summer. The restaurant onsite has varied hours (opened at 11 a.m. and closed by 9 p.m.). There were power issues with spa hot tub & sauna, but outside hot tub available. Blankets in townhome need to be washed as one blanket was on floor in closet on top of empty snack wrappers & one had brown spots. Downstairs was COLD, but upstairs comfortable. Felt cold air coming through

windows if opened shades. Dining table was way too big for limited 'dining' floor space. Prompt responses to messages sent regarding some issues we had & dealt with quick. Townhome about 30 minutes from Disney Springs. Walked a few blocks to chain restaurants & Publix. Overall nice place to stay
Stayed 4 nights in Jan 2022

Response from VrboOwner on Feb 23, 2022

Hi Tami, Thank you for informing us of your experience at the resort and our town home. We see there were some issues that have been addressed. We would love to change the windows as soon as we can however we have to follow HOA rules.

10/10 Excellent

Dwayne C.

Jan 17, 2022

Liked: Cleanliness, check-in, communication, location, listing accuracy

House is GREAT!!!!

A group of my colleagues booked this rental kinda last minute and to much of my surprise, the house was immaculate. We did stay much IN the home, but when we were able to get back and relax, it was extremely clean and peaceful.

Stayed 4 nights in Jan 2022

Response from VrboOwner on Jan 17, 2022

Thank you Dwayne for taking the time to inform us and others how you felt about staying at our place. Much appreciated. Clayton

10/10 Excellent

Bonnie C.

Dec 28, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Nice area

We've rented on this property before and found it a very nice area. Close to a grocery and places to eat. If you have children, the pool area is large enough for them to play and cozy enough to keep an eye out. The only drawback is that it is a bit farther from Disney and traffic can be hectic at the end of the night. But most days it was about a 25 minute ride back from the parks

Stayed 7 nights in Dec 2021

4/10 Poor

Rhonda M.

Dec 3, 2021

Liked: Location, listing accuracy

Disliked: Cleanliness, communication

Should consider a different management company

We did not receive a code for the front door. I had to call the management company as we were standing outside with our luggage. There were filthy grease-fill pans in the oven that I found when I went to heat up our pizza. The remote control to the main tv in the living room was held together with electric tape and didn't work. The management company said they would bring a new one the next day, but they didn't. Some of the other remotes were missing backs. One of the wall sconces was broken. The bath towels were full of hair. The dryer had a big wad of hair in it. There was soap scum on the shower walls. The twin bed in my daughter's room had what appeared to be vomit down the side of the box spring, seriously disgusting! The light in her room (which was the only source of light besides the window) had a short in it so it blinked on and off until we unplugged it. I could go on, but I think you get the picture. Speaking of, I took pictures.

Stayed 6 nights in Nov 2021

Response from VrboOwner on Dec 4, 2021

Very upset to now hear about this. The door code was sent to you Oct 31 at 8:41 am. You can confirm this in our communications on the VRBO website. As for all the other items, I don't blame you for being disgusted. The guests that left the day you arrived gave us a 5 star rating. Why they would give a 5 star with all this broken stuff is a mystery unless they broke them. That being said, your complaints and mine have been sent to the property and housekeeping managers. Very sorry this happened. Clayton

10/10 Excellent

Zerrin P.

Nov 26, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great place to stay

We loved staying at this place. Pictures were to the point in every room. Very pleasant place to stay and only few minutes away from Disney. Very nice place to stay!

Stayed 5 nights in Nov 2021

Response from VrboOwner on Nov 28, 2021

We are happy you enjoyed staying at our Townhome. Thank you for taking the time to provide a review as they are important for the owner and future guests.

8/10 Good

Allyson Z.

Nov 17, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Good for what it was needed for

The property is nice. In a decent area not too far from the tourist attractions of Orlando. Could hear the neighbors talking loudly outside in the middle of the night. Found a few hairs on the beds and the towels were coming apart. As a guest it did throw us off that they didn't have hand soap, only bar soap that you find in cheap hotels.
Stayed 3 nights in Nov 2021

Response from VrboOwner on Nov 18, 2021

Thank you for the review. I will have replaced any towels that need to be. Unfortunate you experienced some noisy people.

10/10 Excellent

Jordan F.

Oct 28, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great place

Would've been nice to include some dishwasher detergent so we could do dishes.

Otherwise nice place

Stayed 3 nights in Oct 2021

10/10 Excellent

Aime P.

Oct 25, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Nice, Clean and Cozy!

We had a great time! The townhome was very well equipped with everything that you need. The beds were comfortable and restrooms very nice and clean. Communication with the owner has been easy and he responds quickly. He has been very helpful since the beginning. We had a great stay and totally recommend it!

Stayed 4 nights in Oct 2021

10/10 Excellent

Nicole K.

Oct 20, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great property

Everything was clean and tidy and as described!! Comfortable beds, great living space and convenient to get to all the theme parks. Property amenities were great as well.

Stayed 4 nights in Oct 2021

Response from VrboOwner on Oct 20, 2021

Hi Nicole, We are so happy your stay was enjoyable at our townhome. May we see you again ! Clayton and Jamelle

2/10 Terrible

Mark F.

Oct 13, 2021

Liked: Cleanliness, check-in, listing accuracy

Disappointed and cannot recommend

A few reasons we would not return: \$20 per day for resort fee but everyone is at theme parks all day. So if you use the pool once or twice in a week, it's costing you \$60 per use? This particular rental provides such few supplies (one coffee filter? One roll of paper towels?) that you should budget an extra \$40 for supplies at the grocery store- most of which you can't take home with you if your suitcase is full. It just feels cheap. I guess you get what you pay for. Lastly, we had a front door that wouldn't lock and a bees nest on the patio, and I just didn't feel like the local property manager was on top of their game. Otherwise, good location and cheap housing for WDW.

See less

Stayed 6 nights in Oct 2021

Response from VrboOwner on Oct 31, 2021

Hi Mark, Thank you for providing this feedback. You were provided the terms, conditions and details when you booked and could have cancelled right away without penalty. I had addressed the door and bee issue as soon as you informed me. Sorry you were disappointed. By the way, I too wish the resort would charge a lower fee.

10/10 Excellent

ANGELA B., STARKE

Sep 16, 2021

Liked: Cleanliness, communication, location, listing accuracy

AMAZING

VERY CLEAN, RESORT WAS ABSOLUTLY PERFECT!! THIS IS ONE OF THE VERY BEST PLACES OUR FAMILY HAS STAYED IN ORLANDO. THANK YOU SO MUCH FOR LETTING US STAY IN YOUR CONDO..

Stayed 3 nights in Sep 2021

10/10 Excellent

Carlos R.

Aug 14, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Everything great!

Everything was an amazing experience.. the place is awesome even though we didn't get to do much inside

Stayed 7 nights in Aug 2021

10/10 Excellent

Sandra J.

Jul 22, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Will Book This Unit Again

The unit was perfect for our family! We have stayed at the Regal Palms 3 other times but found this time that the Resort was over crowded and water in lazy river was concerning.

Stayed 4 nights in Jul 2021

10/10 Excellent

Jason D.

Jul 18, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great place to stay

Great place, close to the pool area

Stayed 8 nights in Jun 2021

10/10 Excellent

Chad G.

Jul 9, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Excellent stay

Property was clean, easy check in and if ever in the area would definitely stay here again

Stayed 4 nights in Jun 2021

Response from VrboOwner on Jul 24, 2021

Thank you Chad for taking the time to write a review. We are very happy you found everything to your satisfaction. Clayton and Jamelle.

2/10 Terrible

Keandres D.

Jul 1, 2021

Disliked: Cleanliness, communication, listing accuracy

DO NOT STAY HERE!!!

My family and I had a horrible experience at this property. The pictures posted are not accurate. The carpets are stained, the patio had mold in the ceiling, and there was mold in the bathroom. The furniture is old, gross and outdated.

Stayed 7 nights in Jun 2021

Response from VrboOwner on Jul 17, 2021

The pictures do not reflect the new ceiling fans, lazy boy style loveseat and couch nor the new fridge. I had the property manager go inspect the property and correct any issues and had the carpet professionally cleaned. We received several five star reviews. Wondering why so many people had a good time at our place while apparently she did not !

10/10 Excellent

Kathy A., Rockledge, Florida

Jun 8, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Family get-together

The Regal Palms Resort is nicely situated in an area a little away from all the Disney traffic and hustle. It's a very nicely manicured, well-kept area. Most of the clientele were quiet and respectful of other people. Our four-bedroom town house was perfect for our family to congregate and have a very nice weekend together in one place where we could all be together and yet still have our private space. The town house was very clean, well laid out, loved that there were three bathrooms as well as a half bath. The kitchen was large enough for us to cook and there were plenty of pots, pans, baking dishes, utensils, cookie sheets, just about everything one would need. The fridge was nice, clean, roomy and worked properly. The whole place was well equipped and just perfect for us. We were able to communicate with Jamelle and Clayton and get immediate responses. They resolved a couple of issues that were our fault, me getting stuck in traffic and the other couple being there ahead of me but I did not have their name on the reservation. They were able to quickly add the name so they could gain access. One other issue we had was that we had four couples with four cars coming from opposite directions and there was only room for three cars to park at the town house. We were able to park one of the cars at the Publix nearby. We enjoyed the lazy river and pool area. It was just a very lovely weekend and the price was very reasonable and affordable. Thank you to the Shirleys for all they did to make our stay lovely and memorable.

Stayed 3 nights in Jun 2021

10/10 Excellent

Michael L.

Jun 5, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great location. Hit the parks in Uber 25 minutes.

Nice gated community with a great pool.

Stayed 7 nights in May 2021

10/10 Excellent

Bianca R.

May 28, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Family vacation

Everything was perfect and just like the pictures even better!! Enjoyed the house and the resort everyone was respectful and kind

Stayed 3 nights in May 2021

4/10 Poor

Mark M.

May 16, 2021

Liked: Cleanliness, check-in, communication

Disliked: Location, listing accuracy

More Residential. Not a Resort.

Everyone was nice. This is an apartment complex. Not a Resort.

Stayed 4 nights in May 2021

10/10 Excellent

Harold N.

May 13, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Comfortable and quiet

Clayton was great to deal with and the property management was fast and attentive. Unit was clean, comfortable and easily accessible.

Stayed 4 nights in May 2021

10/10 Excellent

James G.

May 3, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Away from the hustle

Close to food, great little pool area, pool area bar made great daiquiris, rooms were spacious, wish we knew they had pool tubes now the closet and at the pool they have an air pump. Great neighborhood. Very close walking to the pool. We hope to come back again soon.

Stayed 5 nights in Apr 2021

10/10 Excellent

Patrice W., Suffolk

May 2, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Visit with grandson

We love the access to the pool and game room for extra activities with our family. The location is wonderful due to it being close to restaurants the movie theater and shopping areas. We plan to stay again when we visit the area.

Stayed 3 nights in Apr 2021

10/10 Excellent

sherry g., ELBERTON

Apr 6, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great stay!

We loved our stay in this condo. We had everything we needed and more. We loved being so close to the pool!. We have stayed at Regal Palms several times and think we enjoyed this stay most of all. We did not even do that many outside activities; we just relaxed and enjoyed the condo as we as the resort property.

Stayed 4 nights in Mar 2021

10/10 Excellent

Kandi R.

Mar 23, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Nice property

Good location, close to club house

Stayed 12 nights in Mar 2021

8/10 Good

Shirley B., Dothan

Mar 12, 2021

Liked: Cleanliness, communication, location, listing accuracy

Disliked: Check-in

Great property

The home was amazing. Great location. I would definitely stay again. Meet a great friend to

Stayed 3 nights in Mar 2021

10/10 Excellent

Domenick S.

Mar 8, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Very nice clean and decorated place

Very satisfied with dealing with the owner and resort people of regal palms

Stayed 6 nights in Feb 2021

10/10 Excellent

Lindsay M.

Feb 19, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great Place!

We came down for a three day trip to Disney!y mother can't lay flat and the recliner sofa set was perfect her! We had more space than we needed but it was great for the price! We had everything we needed and felt comfortable and safe. The parks were super easy to get to from the condo and there were plenty of places to eat and shop on the way! We will definitely consider staying at this property again for the next time we go down!

Stayed 3 nights in Feb 2021

10/10 Excellent

Ricardo S.

Feb 17, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Wonderful location

We really enjoyed our stay at Regal Palms. The townhouse was very clean and spacious. Only a few steps from the pool. We would definitely book again :)

Stayed 10 nights in Feb 2021

10/10 Excellent

Vyacheslav C.

Feb 3, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great stay!

Enjoyed our stay!

Stayed 3 nights in Jan 2021

10/10 Excellent

Angela P., Greer, SC

Jan 24, 2021

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great place!

Love this quiet side of town. Spacious home with all the amenities. Nice pool and jacuzzi.

Close to all the attractions. Property owners were quick to respond.

Stayed 5 nights in Jan 2021

10/10 Excellent

Megan M.

Dec 26, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great place!

This location was close to parks and airport. Clean and cozy and quiet. The owners were extremely responsive and I would recommend this property to everyone! Personally the best part for me about the property was the use of the washer and dryer. Having a family of 6 and leaving our vacation with no dirty laundry was a success in itself!!

Stayed 5 nights in Dec 2020

6/10 Okay

Shannon P.

Dec 10, 2020

Liked: Check-in, communication, location, listing accuracy

Overall satisfaction, a few exceptions

Overall, we were satisfied with our visit. The condo was a great size and met our needs, however, a few exceptions regarding the cleanliness is what prevents us from giving an excellent rating. There were some dirty dishes in the cupboards, specifically the wine glasses, they had lip marks and some silverware had dried food on them, but we washed them and moved on. The main thing was the bed bugs in the room downstairs and the bites all over our friends. I contacted the owner to let him know and he quickly responded and informed us that they have bug inspections with no reports of bugs present, but would have them out for service after we checked out. We think this may have been an issue in the past as that mattress had a full bedbug cover on it and none of the other beds had one. He was sincere and apologetic about the situation. However, our friends and I did lose some time on our vacation due to washing and cleaning of personal things to make sure that no bugs traveled home with us.

Stayed 8 nights in Nov 2020

8/10 Good

Stephanie C.

Dec 2, 2020

Liked: Cleanliness, communication, location, listing accuracy

Nice Holiday trip

Nice large condo near the resort amenities. We used it as home base for visiting Universal which was ~30 minutes away. A better supply of dishes for cooking would have been nice, but we made what was there work.

Stayed 4 nights in Nov 2020

10/10 Excellent

Heather E., St. Helens, Oregon

Nov 16, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great place would definitely stay again with knowing a few thongs

Property fee for towels at pool, no extra garbage bags, had to buy TP. Property owner responded to all our needs quickly and was very nice and helpful.

Stayed 5 nights in Nov 2020

10/10 Excellent

Robin S.

Oct 21, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Nice townhome! Very clean!

Our stay was very short so we were not in the home very much. But it was very clean, especially the floors! We never cooked there because some our plans changed but the kitchen looked like it had everything you would need. My bed was very comfortable.

Maybe it could use some updating of the shower heads, but they still did the job.

Unfortunately we didn't get the opportunity to use any of the facilities as we always left early in the morning and arrived back late at night. I would definitely recommend this property. Especially if you stay longer and can use the lazy river. Thank You for sharing your home!

Stayed 3 nights in Oct 2020

8/10 Good

Mylee W.

Oct 14, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Girls Trip

We had a wonderful visit to WDW. The property is clean, even though it is older and could use some updating, it felt clean and was spacious with 4 bedrooms and 3 1/2 baths. It is very clear in the property descriptions, but just make sure you are aware that you will have to go get toilet paper, hand soap, dish soap, garbage bags, bar soap, salt and pepper, etc...

The owners were quick to respond when I couldn't find the door code and we had one issue with a shower head and shower curtain that they sent someone over very quickly to fix. It took us longer to get to the parks than I anticipated (17-30) minutes because there

really aren't freeways, it's all back/ side roads. So even though it's 8-12 miles it takes longer than you think, but it was a quiet area, close to a Wal-Mart, CVS and Publix and other food options. I would recommend this unit to anyone if you know it is a little older and dated, but very clean and great owner response!
Stayed 4 nights in Oct 2020

10/10 Excellent

Courtney R.

Oct 7, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Family vacation

Our vacation consisted of 8 people and this rental was very spacious for all of us!! Was closer than we thought for a shopping strip and Universal Studios! Also right down was a street from a grocery store, that I fell in love with! The pool is also heated and the adults in our house fell in love with the hot tub! Would definitely recommend!

Stayed 6 nights in Sep 2020

10/10 Excellent

Autumn P.

Sep 30, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great location

The house was Clean and perfect for our Family vacation, there is a grocery Store near by and very close to the Disney parks. The owners are helpful and quick with responses.

Stayed 6 nights in Sep 2020

8/10 Good

Tasha B.

Sep 29, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great location

Plenty of space for our 6 kids, condo located a short walk from the pool entrance, and owners were quick to respond to any questions we asked. We enjoyed our stay and would consider staying here again in the future!

Stayed 3 nights in Sep 2020

10/10 Excellent

Kiana G.

Sep 3, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Nice!

Hated that we had to pay a resort fee and couldnt even use the pool and didnt get a refund . But overall the house was very nice!!

Stayed 3 nights in Aug 2020

10/10 Excellent

Julie G., Sarasota, FL USA

Aug 28, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

You will love it here!

Beautiful and well kept! Loved every second!

Stayed 4 nights in Aug 2020

Response from VrboOwner on Aug 29, 2020

Thank you for taking the time to write a review. Glad you enjoyed your stay at our townhome.

10/10 Excellent

Shannon H.

Mar 29, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Beautiful home & Resort

My family had a great time staying in this beautiful home. Clayton was quick to respond and very accommodating. The area is clean and well kept. We enjoyed the lazy river and bar & grill were our favorite!! We would definitely go back!

Stayed 9 nights in Mar 2020

10/10 Excellent

sheila h.

Mar 29, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Vacation

The property was clean and the beds were comfortable. We enjoyed how close it was to the pool and restaurant.

Stayed 9 nights in Mar 2020

6/10 Okay

Kristal C.

Mar 9, 2020

Liked: Cleanliness, check-in, communication, location

Good location and nice resort amenities

Great overall location: close to them parks, attractions, shopping, outdoor activities and dining. Resort pool and amenities were nice even though the beach chairs were in short supply. Good location within the complex to the pool and amenities area. Floor plan is spacious, comfortable for a larger group. The baby items were a nice touch. Overall the interior could use some updates on small things: couch fabric was shedding badly and very worn, door had to be pushed hard to catch closed, we moved the main floor rug because the edges were curled so badly the toddlers were tripping over it, drains we're slow on the tub, and one of the lower stair treads had something stuck under the carpet the felt like a lightly cushioned lego under bare feet, balcony had a broken chair. Also the bookshelf pantry had an anti tip kit sitting on the shelf not installed, I see this as one of the biggest problems especially since my child is only 3. Would have been nice if the kitchen was stocked with liquid dish for hand washing and salt and pepper or a handful of spices. If we had paid much more than we did for the rental, we would have been disappointed. It was priced fairly per the condition.

Stayed 4 nights in Mar 2020

Response from VrboOwner on Mar 28, 2020

Too bad you did not tell me when you arrived. I would have had the safety concern corrected right away.

8/10 Good

Verified traveler

Mar 1, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great reasonable rental

Rental was clean and close to Disney parks. Family really enjoyed the lazy river.

Stayed 4 nights in Feb 2020

10/10 Excellent

Matt S.

Feb 23, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great family vacation

Super clean and comfortable! Close to pool. Owners kept checking to see if everything was ok. Super kind and helpful! Hopefully this place is available next year. We will definitely be back!

Stayed 7 nights in Feb 2020

10/10 Excellent

Rob M.

Feb 21, 2020

Liked: Cleanliness, communication, location, listing accuracy

comfortable stay

although the stay was short...everything was fine...a bit of an issue at check-in...no fault of the owners...was rectified satisfactorily

Stayed 3 nights in Feb 2020

10/10 Excellent

Cheryl C., Brooksville,ME

Feb 13, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great place to stay

Great place to stay. Close to dining and grocery store for things you need. Lots to do.

Stayed 4 nights in Feb 2020

10/10 Excellent

Debra K.

Feb 9, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

My only complaint

My only complaint was that the furniture & appliances were old. No crockpot, dryer ran forever to get clothes dried, stains on carpet. But we liked the area & enjoyed our stay.

Stayed 7 nights in Jan 2020

Response from VrboOwner on Mar 28, 2020

Hi Debra, Thank you for your comments. We bought the fridge in January 2019. The glass top stove 3 years ago. As for the other issues identified we will ask our housekeeping and maintenance departments investigate and correct.

10/10 Excellent

Stacy D.

Jan 28, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great place to stay!

This place is clean and quiet. It was very comfortable and had everything we could possibly need! The pool area is BEAUTIFUL! Close to shopping and restaurants. I would recommend it to anyone traveling to Florida for a few days or an extended stay.

Stayed 4 nights in Jan 2020

10/10 Excellent

Tranae M.

Jan 20, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

Just as describe!

We spent 3 nights here and enjoyed our stay. The unit was very close to the resort pool. It was clean and roomy for our family of 8. We appreciated the use of their stroller and washer and dryer. It was a great vacation..thank you!

Stayed 3 nights in Jan 2020

Response from VrboOwner on Mar 28, 2020

Super, we are glad all was satisfactory.

10/10 Excellent

Therese M.

Jan 2, 2020

Liked: Cleanliness, check-in, communication, location, listing accuracy

We will return!!

Loved this place and we will be back!

Stayed 3 nights in Dec 2019

10/10 Excellent

India K.

Dec 17, 2019

Liked: Check-in, communication, location, listing accuracy

Regal Palms Getaway

The townhome was beautiful and situated on a beautiful property. The offered amenities on site were great for the kids and we enjoyed the homelike feel of the home. The Shirley couple were great to work with and totally went out of their way to accommodate us after having to reschedule due to the expectation of the August hurricane. We are very thankful and will likely return. Close to many attractions but just far enough to enjoy the quietness of it all. The rooms were gorgeous and the bed REALLY comfortable. Every night we enjoyed great sleep and have zero complaints!

Stayed 4 nights in Dec 2019

10/10 Excellent

Dawn H.

Dec 11, 2019

Liked: Cleanliness, check-in, communication, location, listing accuracy

Home away from home

Spot on for vacation at Disney far enough away to allow your batteries to recharge but close enough to take full advantage of all the fun of Orlando

Stayed 4 nights in Dec 2019

10/10 Excellent

Autumn A.

Dec 3, 2019

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great place, excellent beds!

Comfortable place for six of us with the best beds we have ever slept on! Pool and facilities were great as well. Thank you!

Stayed 6 nights in Nov 2019

Response from VrboOwner on Mar 28, 2020

So Happy you all had a great time. Clayton and Jamelle

10/10 Excellent

Crystal G.

Nov 4, 2019

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great condo!

Great Condo, very clean and walking distance to the pool. We had 5 adults and 3 kids and there was plenty of room for everyone. Definitely staying here again!

Stayed 7 nights in Oct 2019

10/10 Excellent

Verified traveler

Oct 25, 2019

Liked: Cleanliness, check-in, communication, location, listing accuracy

Perfect place to rest after Disney

This townhouse was very clean and had plenty of room for our extended family to rest & relax after long days at Disney. The kids loved the pool & lazy river. Hope to come back next year.

Stayed 4 nights in Oct 2019

Response from VrboOwner on Mar 28, 2020

Always happy to hear that our guests had a good time.

10/10 Excellent

Natalya D.

Oct 16, 2019

Liked: Cleanliness, check-in, communication, location, listing accuracy

Great Stay

We have plenty of space on our vacation. There was 6 of us and we had more than enough room.. During our stay, there was an issue with the WIFI and the property manager continued to work on the issue during our stay. Everyone was friendly and there was plenty to do on the resort. Would definitely stay again!

Stayed 3 nights in Oct 2019

Response from VrboOwner on Mar 28, 2020

Glad you all had a good time. Clayton

10/10 Excellent

Amanda K.

Sep 12, 2019

Liked: Cleanliness, check-in, communication, location, listing accuracy

Short getaway

This property was perfect for our family. We stayed here for 3 days before Disney. The property was clean and spacious. The kids really enjoyed the pool area!

Stayed 3 nights in Sep 2019

10/10 Excellent

Alexandr S.

Sep 3, 2019

Liked: Cleanliness, check-in, communication, location, listing accuracy

We had a good time

The check in was smooth with no problems. House was clean and smelled nice. We had a great time at the pool area, kids had a blast. Thank you!

Stayed 4 nights in Aug 2019

8/10 Good

Curtis D.

Aug 6, 2019

Liked: Cleanliness, check-in, communication, location, listing accuracy

Disney Stay 2.0

Great experience. My wife and I now realized we are resort folk. The pool and the lazy river were both bonuses. Neighborhood was clean and maintained, with 24 hour security at the front gate. The restaurant and arcade needs an upgrade, (maybe turn it into a wi-fi lounge for the teens.). But besides that, had a wonderful experience at The Palms.

Stayed 5 nights in Jul 2019

10/10 Excellent

Bret F.

Jul 14, 2019

Liked: Cleanliness, check-in, communication, location, listing accuracy

Amazing stay

I have been staying at Regal Palms for about 15 years at all different homes through out and I must say that some where down right gross and a dump but I can say that this unit I fell in love with its exactly as you see in the pictures and the beds where absolutely amazing. I will always be returning to this unit as long as it has the same great owners..

Stayed 3 nights in Jun 2019

Response from VrboOwner on Mar 28, 2020

Hi Bret, Thanks for taking the time to write a review. We are happy that you enjoyed our town home. Since you have been coming to Regal Palms for many many years, it is quite obvious you really like the resort as well. Might sound silly but we really enjoy going to the pool area to socialize.

8/10 Good

katrina e.

Jul 14, 2019

Liked: Cleanliness, check-in, location, listing accuracy

Disliked: Communication

Beautiful Family Friendly Community

Check-in was 123 very nice and courteous, the property is great, only thing missing is a basketball court. But the pool area with lazy river and waterside make up for that. Nice place, great staff, very close to Disney.

Stayed 3 nights in Jul 2019

10/10 Excellent

Angela J., Reagan, Tennessee

Jul 8, 2019

girls trip

Every thing was great. Thanks

Stayed 3 nights in May 2019

Response from VrboOwner on Mar 28, 2020

We are glad everything was great ! Come again sometime. Clayton

10/10 Excellent

Patty Y., Mt Pulaski

Jun 19, 2019

Liked: Cleanliness, check-in, communication, location, listing accuracy

Wonderful place to stay!

If you're wanting to rent a townhouse this is the place to stay! Wonderful size with plenty of room for everyone. The place was clean & well taken care of. The pool area was wonderful the kids had a ball!! Would definitely stay here again.

Stayed 6 nights in Jun 2019

8/10 Good

Christine H.

May 14, 2019

Great Vacation

Clean, spacious and comfortable with great amenities. Great for the whole family!

Stayed 14 nights in Apr 2019

10/10 Excellent

Amy M.

Apr 18, 2019

Amazing Family Time

We just got back from our week long stay at this resort. It was exactly what we had expected and didn't have any issues while we were there! The only thing that was sort of annoying were the pool wrist bands. While we were there we had to get them re-set at the front desk a few times but that was a resort issue and not the condo owners issues at all...and it was fairly easy to re-set just had to go to the front desk and give them our reservation information. The condo had all the amenities we needed and the room layouts were awesome. We had other family members staying in a different condo in the resort and they had an ant issue....we didn't see any bugs in this condo the whole week we were there. The location was perfect....a quick 3min walk to the pool...easy for my elderly dad and the kids to make it there and back without any issues! I highly recommend this condo!

Stayed 7 nights in Apr 2019

Response from VrboOwner on Mar 28, 2020

We are happy you enjoyed your vacation and our townhome. Clayton and Jamelle

8/10 Good

Willam L.

Apr 4, 2019

Fun times

We had a wonderful stay, the unit was quite, nice size, clean and welcoming. Thank you!

Stayed 5 nights in Mar 2019

Response from VrboOwner on Mar 28, 2020

We are happy our town home contributed to your well deserved vacation. Clayton and Jamelle

8/10 Good

Joanne C., Columbia, TN

Apr 1, 2019

Very clean and comfortable

We enjoyed the condo and resort so much! Everything was clean and in order. The beds were VERY comfortable and the rooms were exactly what we needed. We were close enough to Disney but not so close that we were always fighting crowds. That was a nice perk. We did have one electrical problem while we were there but someone came right over to take care of things. The only negative I have is the Kitchen could be stocked a little better. We could have used a pizza pan or a flat cookie sheet for a few things. And maybe some better Coffee cups.... (but that's just me). Even though a couple of our days were in the 60's our grand kids did not let that deter them from floating in the lazy river or swimming in the pools. However, we had to purchase our own floats for the lazy river. The condo had 3 but one was popped. I have never stayed at a resort that did not supply the flotation devices for the Lazy River especially since we had to pay a \$15/day fee!!! (this is not a negative for the Condo Owners) . Overall I would definitely recommend this condo and property.

Stayed 7 nights in Mar 2019

Response from VrboOwner on Mar 28, 2020

Thanks Joanne for your comments. Constructive improvement requests are greatly appreciated. We are glad you all had a great time.

10/10 Excellent

Patti M.

Mar 25, 2019

Clean well appointed and convenient

These owners provide a well appointed rental near Disney attractions. Amenities at resort are great and this unit is within walking distance to pool area.

Stayed 7 nights in Mar 2019

Response from VrboOwner on Mar 28, 2020

Glad you enjoyed your vacation. Clayton and Jamelle

8/10 Good

Tiffany B.

Mar 18, 2019

Nice Home away from Home

My family and I enjoyed our stay at the home! Very clean, nice, and cozy home! We really enjoyed the resort amenities and our children were crazy about the pool and water slide. Stayed 5 nights in Mar 2019

Response from VrboOwner on Mar 28, 2020

Sounds like you all had a great time. That is what vacations are for ! Clayton and Jamelle

10/10 Excellent

Henrik E., Örebro

Mar 3, 2019

Translate with Google

Great place to stay!

This is a very well kept townhouse that is perfect for park hopping in Orlando and excursions to Clearwater/Daytona. Very clean and spacious and suitable for a family of four. Host was very easy to work with and fast in communication. It is located in a gated community and there is a common pool area with a lazy river, a short water slide and a pool. Pool area is well kept and quite beautiful with palms etc and they supply towels for use when at the pool. Dishwasher and washing machine worked well and the same goes for the air condition. The beds are comfortable and plentiful, you can stay up to eight people if you want. The back of the houses is a bit worn and no barbecue is allowed. Although this is not the owners fault, the area behind the townhouses could probably have been used smarter by the planners of the area and instead of letting it go to waste, it could have been turned into larger patios for each townhouse. We spent most of our time out and about away from the house, but we had no problems during our stay and the townhouse was all that was advertised and was perfect for our needs. We will be happy to come back another year and we are happy to give five stars to the Shirleys for the townhouse.

Stayed 7 nights in Feb 2019

Response from VrboOwner on Mar 28, 2020

Thank you Henrik, I agree whole heartedly regarding the back of the units. They are a bit too close to each other. Welcome back anytime !

10/10 Excellent

Barbara F., Red Lion

Mar 3, 2019

Family Friendly Home

The property was very well maintained, our grandchildren loved the lazy river pool.

Stayed 14 nights in Feb 2019

8/10 Good

Angela D.

Jan 7, 2019

Beautifully kept property

We greatly enjoyed our stay here! The living area was a little smaller than I thought it would be based on the pictures, but overall it was an awesome place. We would stay here again!

Stayed 3 nights in Jan 2019

8/10 Good

Jessie G.

Jan 7, 2019

Beautiful, clean property - perfect for dual family vacation

Town home was clean and well supplied for the limited time we spent there. Had we spent more time there to cook, some more pans would be a good idea. The bedrooms were a great size and location (upstairs/downstairs) for the number of people we had. The common pool area is clean and relaxing and the main desk staff were pleasant and helpful. We did have an issue with the internet (wi-fi) to which the owners were responsive after the property managers were not (5 phone calls over 2 days were never returned, so I contacted the owners who offered a working solution immediately - thank you!). The machines in the fitness center are outdated and not well maintained. The overall feel of the community is very safe and welcoming. Would definitely stay again!

Stayed 4 nights in Dec 2018

Response from VrboOwner on Mar 28, 2020

Hi Jessie We replace the pots and pans once a year unless there has been a disappearance. We were never notified pots had disappeared. We arrived the day you just and brand new pots and pans are back in house. Instructions are now provided in the welcome information to reset the WIFI should there be an occasional need. Thank you for your feedback. Clayton

10/10 Excellent

Patricia B.

Nov 27, 2018

Great location and ammenities

We really enjoyed our stay. The kids loved the lazy river and water slide. The location was perfect...a short drive to Disney and lots of food options nearby. The house was clean and included everything we needed for a comfortable stay.

Stayed 4 nights in Nov 2018

8/10 Good

Anika S.

Oct 29, 2018

Nice and comfortable

My family and I were in town for a church convention. This was the perfect place to stay.

Nice clean and comfortable.

Stayed 3 nights in Oct 2018

Response from VrboOwner on Mar 28, 2020

Hi Anika, We are glad you enjoyed your stay. Clayton and Jamelle

10/10 Excellent

Doug M.

Oct 27, 2018

Great place great resort

We stayed here last week and it was very nice and very clean. The only problem I had is that we should have stayed a few more days. The direction were very good, the furniture and beds were very comfortable and we got some very good rest. The pool was very nice and the Regal Palms staff were very friendly and did a good job. Thanks for the use of your condo

Stayed 4 nights in Oct 2018

Response from VrboOwner on Mar 28, 2020

Hi Doug, We are happy you and your family had a good time. Clayton and Jamelle

10/10 Excellent

Brandy H.

Sep 26, 2018

Loved this house!

The house was great and perfect for our vacation. Owners were great and easy to work with! Thank you letting us stay in your beautiful home!

Stayed 7 nights in Sep 2018

8/10 Good

Olayemi A.

Sep 24, 2018

Great Experience

Great experience

Stayed 4 nights in Aug 2018

10/10 Excellent

Kimberly H.

Sep 24, 2018

Excellent!! Highly recommend!!!

We had s great time on our vacation in Florida! The property was excellent and located within reasonable travel distance to all attractions. The property owned by Clayton and Jamelle was awesome, all the amenities you need for a hassle free getaway. The townhouse was beautifully equipped with beautiful furnishings including flat screens in every room and washer/dryer and fully furnished kitchen. The resort had a nice pool, lazy river and my favorite, hot tub!! I would highly recommend this property for a great place to getaway. It was in a quiet atmosphere and we enjoyed it tremendously. Clayton and Jamelle are very quick to return any correspondence to any messages you send them. I will definitely stay here again when I vacation in this area again!! Great property Clayton and Jamelle!!!

Stayed 6 nights in Sep 2018

Response from VrboOwner on Mar 28, 2020

Thank you very much for such a wonderfull review. We are very happy you all had such a great time. That's what vacations are for and we are thankful we helped make it so pleasant for you.

10/10 Excellent

Jamie W., Pensacola

Aug 6, 2018

Perfect Size

We enjoyed our stay and it was perfect size for two families. The location is great and an easy drive to the parks. We spent our days park hopping, so I can't comment on the resort amenities, but they looked nice. Clayton was very responsive to any questions we had.

Thank you for sharing your home.

Stayed 6 nights in Jul 2018

10/10 Excellent

Shaynee S., Where do you live?

Jul 27, 2018

Clean and comfortable!

Clean and comfortable! Thank you for sharing your home with us. We really enjoyed our stay in Davenport. There were many restaurants close by that were very good and your home is very clean and comfortable. we would consider staying with you again!

Stayed 7 nights in Jul 2018

10/10 Excellent

Yolanda F.

Jul 18, 2018

Awesome vacation space

Clayton and Jamelle have an awesome place, it is very well decorated, clean, comfortable and very spacious. Overall my family and I were very impressed and will definitely recommend it to our family and friends. We plan on scheduling our next trip based on the availability of this space, we simply fell in love with the resort.

Stayed 3 nights in Jul 2018

Response from VrboOwner on Mar 28, 2020

Hi Yolanda, As owners, we are always happy when we are provided so many compliments. We will continue to strive to maintain a 5 star rating. We thank you as well for taking the time to inform others of your enjoyable stay. Clayton and Jamelle

10/10 Excellent

Patti M., Pittsburgh, Pa

Jun 20, 2018

Wonderful!

Townhome was very clean and spacious. Owner is easily reached and very helpful. Disney properties are about a half hour away and an easy drive. The pool and lazy river are a lot of fun and a short walk away but they do close when lightening is in area, which happened on multiple occasions 😊. We purchased flotation rings at Publix cheaper than facility and it is right down the street...very handy. Would definitely recommend to friends.

Stayed 7 nights in Jun 2018

Response from VrboOwner on Mar 28, 2020

Hi Patti, We are happy that your family enjoyed their vacation at the resort and our home. The lazy river and pool are very popular but alas safety first. Keep us in mind should you like to visit again. Clayton and Jamelle

10/10 Excellent

Dani B.

Jun 15, 2018

Clean and convenient

Very clean, comfortable bedding, responsive owners, conveniently located to Disney

Stayed 5 nights in Jun 2018

10/10 Excellent

Katie B.

Jun 7, 2018

Wonderful townhome

We arrived May 28th and stayed till June 4th the townhome was perfect it was so close to the main pool area and the inside of the home was very well looked after my friend was

staying across the road in the exact same layout but had different owners and her condo was very much tired looking and she had wished she stayed with us ! The beds were so comfy and the entire townhome was updated including floors washer and dryer. We really enjoyed the 2 master suites as my mother in law was staying with us. We would definitely stay here again! Clayton and his wife were so accommodating and very nice to deal with any questions they were quick to answer it was definitely a home away from home ... so glad we stayed at this town home
Stayed 7 nights in May 2018

Response from VrboOwner on Mar 28, 2020

Hi Katie, We are glad you all had a great time. Thank you so much to have taken the time to write such great review. Much appreciated, Clayton and Jamelle

10/10 Excellent

Shaun E.

May 27, 2018

Very nice and convenient place to stay.

Everything was well explained for a very late arrival. Truly enjoyed the amenities and the stay at property. I would recommend this place to anyone that has a family and needs a little extra room when visiting the Orlando area.

Stayed 7 nights in May 2018

Response from VrboOwner on Mar 28, 2020

We are happy you enjoyed your vacation at our townhome.

8/10 Good

VICTOR S., ALBUQUERQUE

May 25, 2018

Overall good stay, however a few problems.

Nice home in a nice neighborhood. Good stay once I was able to enter the home. The access code for entrance to the home did not work. After a long long and late flight, the last thing you want is trouble getting into your rental home in a thunderstorm! The problem was resolved and we finally got inside the home. Another small concern was the constant blinking light on the front porch. This was resolved once brought to their attention. The home itself is well maintained and supplied. Dispite the issues, I would stay there again. Assuming they correct the pass code problem.

Stayed 4 nights in May 2018

Response from VrboOwner on Mar 28, 2020

We fully understand your disappointment with the lock. Albeit, I answered your phone call immediately at 11 pm and I provided you another code right away, the inconvenience was there.

10/10 Excellent

Jean G.

Mar 2, 2018

Family FUN in Orlando

We spent three weeks in this unit. Our children's families came to visit for a week and were going to Disney. We had plenty of room and had everything that we needed. It was comfortable for all of us and the grandkids loved the pool and the lazy river. The weather this year was warm and wonderful so it made everyday special. The owners of this unit are great to work with. We would gladly stay here again, maybe when we all come back to Disney!!! Jean and Richard

Stayed 21 nights in Feb 2018

10/10 Excellent

Catherine F.

Feb 12, 2018

Lovely vacation home!

We stayed at the vacation home from Jan.31st to Feb.8th. The house was very clean upon arrival. It was perfect for our family vacation as we travelled with 3 young children (2-4-7) and grand-parents. It was really nice to have 2 master suites so the grand-parents could have their quiet space while we had another suite upstairs with the kids near by. Everyone really enjoyed the pool and lazy river!!!! If you ask the kids what their favorite part of this "Disney" trip was... they handsdown choose the lazy river!! hehe! The pool noodles available in the house were a nice touch... not everyone renting a house in the area was lucky enough to have some. Everyone in the community was very friendly too. The kitchen was well equipped, we had enough space for everyone to enjoy some quiet time when needed... Communications with the owners during the booking process and in the days leading to our arrival was easy... Merci pour votre disponibilité! We are already dreaming of our next visit... in 2 years or so!

Stayed 8 nights in Jan 2018

Response from VrboOwner on Mar 28, 2020

Very happy our place and the resort were enjoyed by all of you. Thank you for taking the time to share your vacation experience. Clayton and Jamelle

10/10 Excellent

Phyllis S.

Jan 6, 2018

very impress

My Stay was very nice very comfortable property was great.

Stayed 3 nights in Jan 2018

Response from VrboOwner on Mar 28, 2020

Hi Phyllis Thank you for taking the time to provide a review. We are happy you enjoyed your stay. Clayton and Jamelle

10/10 Excellent

David W.

Jan 3, 2018

Great house in great location

No issues except for the TV was a little hard to figure out. (But it was a super nice and big TV). The only other issue is the thermostat was locked out so if you were a little cold and wanted to turn it up it required a password. Bring blankets!

Stayed 9 nights in Dec 2017

Response from VrboOwner on Mar 28, 2020

Hi David, Thank you for your objective feedback. We are here at the moment (mid Jan) and you are right when it is cool outside the main floor is a bit chilly but the second floor is very comfy. The heating and cooling unit is on the second floor and thus the second floor gets most of the heat. I have adjusted the range so that both floors are comfy. Clayton and Jamelle

8/10 Good

CARLOS T.

Dec 15, 2017

Downstairs tv didn't work but overall good ..

Great stay nice & cozy for me and my family ..

Stayed 8 nights in Dec 2017

Response from VrboOwner on Mar 28, 2020

Hi Carlos, You had indicated the TV did not work on your arrival. I immediately informed the property manager and you answered me the following: "Thanks already done Appreciate it" The guests that left just before you gave us a 5 star rating (as a matter of fact she raved how beautiful the big screen TV was). You also responded that same day that it was fixed (apparently you had to be shown how to operate the remote control). We are disappointed you would give a 4 star review for no fault of our own. This review was submitted before 2018 and has not been verified.

8/10 Good

Christine S.

Nov 12, 2017

Town home owners deserve more stars .

We stretched our budgets and took a huge loss on our Canadian dollar to rent two townhomes for two weeks . Each townhome had enough space . To be absolutely fair I have to say That Clayton & Jamelle Shirley went above and beyond to accomidate us and to ensure that our stay was fantastic. The issues we had were dealt with immediately . It always helps to remember that the property is under the care of a property manager ... In the case of both town homes the property manager gets a very bad review ...If it wasn't for Clayton's push we would have been uncomfortable . The townhouse is tastefully decorated comfortable and spacious . Needs a few upgrades but perfectly fine to enjoy your vacation .Regal Palms Resort website is terribly out of date .There is no food service and the tiki bar is closed . The pool chairs are in need of some serious cleaning and a little TLC would be great . However the pool , lazy river and slide , once the heaters were fixed were perfect for the whole gang ,The Staff are very friendly and overall it was a fantastic vacation for everyone. There are many great stores and Restaurant's so close that we had no problem adjusting plans and accommodating to everyone's needs!!!!
Stayed 14 nights in Oct 2017

Response from VrboOwner on Mar 28, 2020

Hi Christine, To be fair, it is not the property manger's fault in our case. No idea what were the issues at the other place but in our case you indicated there were not enough outside chairs I asked the property to obtain 8 and I believe you had them the very next day. We thank for taking the time to write this report as it is important to us and future guests.
Clayton and Jamelle

10/10 Excellent

Jeff S.

Oct 17, 2017

From Nashville, four adults, two kids

The townhouse was great, great location, could have easily had two more children and fit with ease. Pretty much if you're not going to stay on Disney or Universal properties then this location is all you need. Plus the unit is VERY close to the pool. Had a great time!!!
Stayed 4 nights in Oct 2017

Response from VrboOwner on Mar 28, 2020

Glad to hear you all had a great time and enjoyed our home. That is what holidays are for !
We all should get more !
This review was submitted before 2018 and has not been verified.

10/10 Excellent

Stacey W.

Oct 3, 2017

Awesome townhouse close to Disney

Our family thoroughly enjoyed our stay at this townhouse. Everything was in working order. There was plenty of room for the seven of us. The location was close to the parks, restaurants and grocery stores. The pool area is great for young and old. The beds were awesome to fall into after spending 12 hours at Disney! I would stay here again in a heart beat!

Stayed 10 nights in Sep 2017

Response from VrboOwner on Mar 28, 2020

Hi Stacey, We endeavor to ensure we provide our guests with what we advertise. It is important to us to know if we have failed. Thank you for telling us we have thus far succeeded. We will continue to strive so that our guests have the best possible vacation. Thank you Clayton and Jamelle

10/10 Excellent

Tammy B., levittown, pa

Sep 14, 2017

A pleasure to work with

Although we had to end our vacation early we still wanted to leave a review for Clayton. What a wonderful man to work with. Hurricane Irma arrived right when we were to stay at his condo. We did choose to end our vacation and leave Florida. We never actually got to stay at the condo. I cant thank Clayton enough for all his understanding and patience with dealing with us as we tried to figure out what we were going to do. We are keeping the condo on our "book again" list. Clayton went above and beyond to help us. We are glad there are people still out there that are willing to do that. I would recommend working with Clayton. We appreciate all you did for us. Thank you, Norman and Tammy Bissonnette Pennsylvania , pa usa
See less

Response from VrboOwner on Mar 28, 2020

Thank you. I just did what we would expect had we been in your situation. Clayton and Jamelle

This review was submitted before 2018 and has not been verified.

10/10 Excellent

Deandra R.

Aug 22, 2017

will stay again

It was just as pictured. Could have been more satisfied with the house. Clayton was awesome and easy to reach to answer all of my questions and in a timely manner. I would definitely be interested in staying here again.
Stayed 4 nights in Aug 2017

Response from VrboOwner on Mar 28, 2020

Hi Deandra, We are so glad you enjoyed your vacation at our townhome. Reviews are so important to other vacationers so we thank you for taking the time to let them know.

10/10 Excellent

Quacy P.

Jul 10, 2017

greatest vacation ever!!!!

the place was nice, just as displayed in photos. great washer and dryer. all and all highly recommended if you're vacationing in Orlando area.

Stayed 5 nights in Jul 2017

Response from VrboOwner on Mar 28, 2020

Hi Quacy, Always great to get a 5 star review! Thank you so much to take the time to tell others that may be interested in renting our place. It is important as well that we, as owners, respond to our guests needs and do our best so that they have a great vacation. Clayton and Jamelle

10/10 Excellent

Stephanie V.

Jul 5, 2017

Home away from home!!!

This home is truly like staying at your own house while on vacation. Everything was clean and neat. The townhouse is just as it shows in the pictures, the owners have added their own personal touches and it shows. Great TV and video game entertainment. The beds were clean and very comfortable. We stayed a second week at another unit but wish we could have stayed at this unit. Communications with the owner was always prompt and informative. We would definitely book another week at this resort and this particular townhouse. Thanks

Stayed 7 nights in Jun 2017

Response from VrboOwner on Mar 28, 2020

Hi Stephanie, Thank you for the very positive comments. We are glad you liked our place and welcome you anytime. Clayton and Jamelle

This review was submitted before 2018 and has not been verified.

10/10 Excellent

Kema N.

Jun 26, 2017

Wonderful place to vacation!

Thank you for sharing your home with us. We all had a great time. There was plenty of room for my whole family. Everything was in good condition, except my mom said the tv in one of the twin bedrooms wasn't working. She was ok with it, but I wanted to let you know. Thanks again and hope you have a blessed day! Kema Norlund
Stayed 4 nights in Jun 2017

Response from VrboOwner on Mar 28, 2020

Thank you for the great review. We are happy you all had a great time. Thank you for letting us know about the tv - it is important to us that all is in working order and will look into it right away.

10/10 Excellent

Lea D.

Jun 12, 2017

We had a great time and the resort staff were all terrific!

The resort is family oriented and fun. A large residence area with a busy pool! The pool has a waterslide and lazy river which is well maintained. My only complaint would be that lights need to be repaired because after sunset there are some very dark areas around the pool. The game room is better than most that you find at a hotel; a few games were out of order but most worked well. Our kids had fun in there! The restaurant has a limited menu but the food is good and even the salad dressings are made on site. All the staff we encountered, from pool security to front desk staff were friendly and knowledgeable. This is our second time staying at this resort over the last few years, and we would stay again. Last time we were doing the Disney parks and it's extremely convenient to Disney. This time we were at Universal, and it was a farther drive – but we still enjoyed our stay.

Stayed 6 nights in Jun 2017

10/10 Excellent

Linda W.

May 23, 2017

Great Resort and Townhouse

We recently stayed at the Regal Palms and had a wonderful time. The townhouse we rented was an excellent place for children. We had all the conveniences of home. Even the mattresses were top notch. The pool was a short walk and restaurants and grocery stores a short drive. I recommend this townhouse to anyone that visits central Florida.

Stayed 5 nights in May 2017

Response from VrboOwner on Mar 28, 2020

Hi Linda, We are happy you enjoyed your vacation. Thank you for taking the time to write a review as it is important to us as well as others looking to vacationing. Best regards
Clayton and Jamelle

10/10 Excellent

Gina B., Middle TN

May 19, 2017

Great location. Comfortable home. Clean and affordable.

Thankful for another week in sunny Florida at the homeschool baseball World Series. Always fun to be with the families and watch our boys play ball. The off times at the condos, the pool, the volleyball court and eating at the nearby restaurants is always a plus to the week. This property is our favorite.

Stayed 7 nights in Apr 2017

Response from VrboOwner on Mar 28, 2020

Hi Gina, This is the second time you stay at our place so we thank you. We are happy to hear you all had good week and all was to your satisfaction. Clayton and Jamelle

10/10 Excellent

Jonathan F., VERNAL

May 18, 2017

Excellent home for the entire family!

This unit was perfect for all 4 adults and 4 children. There was plenty of space for everyone. the location within the resort community was ideal, only a 3 min walk to pool and club house. There is a grocery store, gas station, and restaurants right next to the gated community. We loved the pool and lazy river. It was only about 25 min to drive to Universal Studios. The unit was very clean, beds were comfortable, and no bugs! There are 2 master suits and the downstairs one was perfect for my disabled mother in law. We would definitely stay here again.

Response from VrboOwner on Mar 28, 2020

Hi Jonathan, We, as owners, are so happy when we have met or exceeded expectations. We will strive to maintain our townhome in impeccable condition. Thank you so much for taking the time to write a review as it is so important for others to consider.

This review was submitted before 2018 and has not been verified.

10/10 Excellent

Christy R.

Apr 15, 2017

Perfect vacation home

Really enjoyed our stay here. Everything in the home was clean and fresh. Very close and convenient location to the pool. Loved having two master bedrooms with king size beds, which made for a great vacation house to share with grandparents. Would love to return again. One note: DO NOT ship packages to yourself at the resort (like from Amazon, etc.) because the front desk will intercept them and charge you a fee for holding them.

Stayed 7 nights in Mar 2017

Response from VrboOwner on Mar 28, 2020

Thank you Christy for providing the review. We are happy all was satisfactory and you all had a good time. Clayton and Jamelle

10/10 Excellent

Ryann M.

Apr 10, 2017

Very clean, comfortable house, and at a great price!

We stayed for 4 nights in spring. The house was lovely and had everything we needed. The pool and waterslide was a great bonus. Everyone in our group was very pleased.

Stayed 4 nights in Apr 2017

Response from VrboOwner on Mar 28, 2020

Thank you so much to take the time to write a review. We are glad that your group enjoyed their stay.

10/10 Excellent

seneca M.

Mar 31, 2017

Great Vacation!

We thoroughly enjoyed our stay! This was our second trip to Regal Palms. Pictures accurately portray the town house. The beds were comfortable and the kitchen was equipped with everything we needed. There is plenty of space to spread out, even if the house is full. The kids absolutely loved the pool and it is a quick walk from the house. We would definitely rent again. Just a note to future renters... although you get starter toilet paper and paper towels you will need to purchase everything from trash bags and dish detergent to salt and pepper. Nothing is left behind from previous renters. Handy to know if you do your shopping before you check in.

Stayed 7 nights in Mar 2017

Response from VrboOwner on Mar 28, 2020

We are very happy you enjoyed your stay at our town house. Thank you for taking the time to write a review as it is very important to us as owners so that we can correct deficiencies and to future guests who deserve a nice vacation.

10/10 Excellent

Lorraine D., Rome, New York

Mar 10, 2017

Wonderful Break from winter

Just spent a little over a month here, and loved every minute. This townhouse was very comfortable, and clean and plenty of room for the four of us and for our visiting over night guests. Beds were also very comfy. Dealing with Clayton and Jamelle was truly a pleasure, They were so accommodating. We really liked having a downstairs master and the upstairs master. We also liked that even though there were lots of people and activity going on it was still peaceful and quiet. Loved the pool area and people were very friendly. Lots of good Restaurant, and shopping close. Had a wonderful time away from the cold and snow. Thank you Clayton and Jamelle for sharing your beautiful Town house, and We are so glad we got to meet you Both.

Response from VrboOwner on Mar 28, 2020

We are very happy you all had a great vacation at our townhome. It was a pleasure dealing with such fine people and are glad your stay was enjoyable to your family.

10/10 Excellent

Mark S.

Dec 7, 2016

We could have used a 2 quart pitcher. There were some cockroaches upstairs.

We could have used a 2 quart pitcher. There were some cockroaches upstairs.

Stayed 7 nights in Nov 2016

Response from VrboOwner on Mar 28, 2020

Thank you for your review. I will have pest control rectify right away. New water pitcher has been added.

8/10 Good

Anna A., Percy

Oct 9, 2016

Overall, a good week

The beginning of the stay wasn't very fun as we spent over an hour trying to check in as the resort did not have our reservation on file. Luckily I carry copies of all the paperwork with me to say, yes, I did reserve this property. After finally getting into the condo the only other issues we had was that some of the towels were still damp and had a sour smell to them, like they were not dried or cleaned properly, that were put away in the linen closet. I did contact the owner about both issues and we received very quick responses, so I am very pleased with that. Overall it was a very good week spent with my family and I would definitely recommend this staying at this condo, however, the resort itself could use some work on getting their stuff together.

Stayed 8 nights in Sep 2016

Response from VrboOwner on Mar 28, 2020

Thank you for taking the time to provide we the owners and more importantly our future guests with a review. You were our first guest to have check-in issues and I have lodged a complaint that this should not have happened. We are happy you enjoyed your vacation at our home.

10/10 Excellent

Kelly K.

Sep 25, 2016

Great location!

Our first time here and this was a nice house and very economical.

Stayed 8 nights in Sep 2016

Response from VrboOwner on Mar 28, 2020

Thank you for taking the time to provide a review. Especially nice when it is a 5 star. We are happy you enjoyed your stay. Clayton and Jamelle

This review was submitted before 2018 and has not been verified.

8/10 Good

Lauren S.

Sep 19, 2016

Nice townhouse

The house was nice and clean, only a couple housecleaning items that we reported upon arrival and during our stay as they did arise. It is updated, love the tile and the downstairs bedroom. The amenities/pool area do need maintenance, it looks a little run down. Overall we had a good stay.

Stayed 5 nights in Aug 2016

Response from VrboOwner on Mar 28, 2020

Hi Lauren, Thank you for your feedback. We will certainly inform the resort regarding the pool. We are glad you enjoyed our townhome. Clayton and Jamelle

This review was submitted before 2018 and has not been verified.

8/10 Good

Heidi F.

Sep 4, 2016

We were very pleased w the condo itself.

Overall stay was great not really any complications. Condo was great just nedds a better toaster, only part of it works. A few dirty dishes left in cupboards that was kind of gross.

The facility needs minor work and should have someone watching over pool during operating hours, there was a lot of rough housing with other kids. Overall loved the place already planning for next year.

Stayed 11 nights in Aug 2016

Response from VrboOwner on Mar 28, 2020

Hi Heidi, Thank you for taking the time to provide a review. It is important to the owner and more importantly future guests. I will have the toaster replaced. I will follow up on the other issues as well. Thank you Clayton and Jamelle.

This review was submitted before 2018 and has not been verified.

8/10 Good

NK N.

Aug 22, 2016

Good vacation time

The owner did a great job communicating and made the whole process smooth. The townhouse was great. Awesome location/neighborhood, very clean. The building had very nice water park and was walking distance to lots of restaurants, grocery stores, and Park. However, trash bags need to be available for renters to keep the house clean.

Stayed 6 nights in Aug 2016

Response from VrboOwner on Mar 28, 2020

Hi NK, We are glad your family enjoyed your vacation at our townhome. We are disappointed that we only merited a 4 star for what appears to be solely the lack of extra garbage bags. Consumeables are very limited because they disappear quickly especially when free. We want to keep the rental price attractive. That said, we respect your rating of our place at 4.

10/10 Excellent

Heather S.

Aug 14, 2016

It was clean. The amenities were amazing!!

It was a great place. It's clean and very updated.

Stayed 3 nights in Aug 2016

Response from VrboOwner on Mar 28, 2020

We are so happy you enjoyed your stay at our townhome. Please come again.

10/10 Excellent

William C., Denver, CO

Jul 24, 2016

Great value for an Orlando home base

We stayed for a week and had a great time! Four very spacious bedrooms with TVs in each, a large living/dining area, a well-equipped kitchen, all for a fraction of the price of

staying on-property at Disney. The owners were very prompt with communications, and everything was exactly as advertised.

Stayed 7 nights in Jul 2016

Response from VrboOwner on Mar 28, 2020

Hi Bill, We are glad you enjoyed your stay at our townhome. It is important to us to know we made your stay enjoyable. Please think of us next time you are back in Orlando.

10/10 Excellent

Nicole L.

Jul 16, 2016

Very Nice...As Advertised

We stayed in this townhouse from July 7 - 11 and were very, very happy with the condition of the townhouse. The pictures are accurate reflections of the place, and we thoroughly enjoyed our 4 night stay! I would agree with previous reviews that the complex itself could use some repair, but it still is an overall nice complex. The security gate was broken and nobody seemed to be attempting to fix it in any hurry. For those traveling to Disney, the location is perfect. A very quick drive, yet away from the craziness of the Disney properties. We would definitely book this property again when we decide to brave the heat and humidity again!!

10/10 Excellent

Candy C., Stevensville mi

Jul 10, 2016

Very nice!

Home was very nice and big enough for our large family. Was furnished with plenty of towels, extra blankets and dishes. You will need your own toilet paper, paper towels, hand soap, dish washer soap, etc. they give you a little to get you thru a day or two. This is common in home rentals tho, just a warning. Location was great with a very short walk to the pool. The pool complex was very nice but does need some general maintenance (a couple loose pool tiles, a few other cosmetic things). We didn't let it bother us but it would help with the general appearance. The lazy river was great and the kids loved the slide. This is our second year at Regal Palms and we would definitely stay again.

Stayed 11 nights in Jun 2016

Response from VrboOwner on Mar 28, 2020

Thank you Candy. We are very happy you enjoyed our home and the resort. Please come again. Clayton and Jamelle

10/10 Excellent

Sarah K., Hutchinson

Jun 22, 2016

Absolutely perfect property.

This condo was a perfect fit for our family. The resort is a nice gated community with a great pool. The pool has a lazy river and water slide and sand volleyball. On the weekend there is a dj and a small pool party. The condo is very beautifully done. The pictures don't do it justice. Everything is just like home. The beds are so comfortable. The grand master up stairs has a deck off of it that's perfect for relaxing on. I would definitely highly recommend this condo.

Stayed 7 nights in May 2016

6/10 Okay

Randy B.

Jun 21, 2016

Attention Needed by Cleaners

Dresser tops were not clean, sheets on the bed were dirty and the spare sheets in the closet had someone's underwear in them. The towels were not clean and trash was left on the balcony along with cigarette butts and ashes. There were little hair rubber bands all throughout the condo and the game systems were missing components. It was a nice place to stay, but more attention is needed by the cleaning crew which consisted of what appeared to be a middle aged women, her teenage daughter and a younger child that appeared to be no older than 5. New sheets were provided, but we had to make the bed ourselves and had to wash all of the towels and washcloths that were there which did not correspond with the number that should have been there. Unless things change, plan on spending the first day doing laundry and some cleaning. The master bath upstairs did not drain well and I did not use the other two so I do not know if they drain well or not.

in Jun 2016

Response from VrboOwner on Mar 28, 2020

Hi Randy, We are very disappointed that housekeeping was not done properly. A stern message has been sent to the Manager of Housekeeping.

10/10 Excellent

Naomi S.

Jun 15, 2016

Beautiful home

The house was absolutely gorgeous. We had such a wonderful time. Knowing we had chosen a spectacular place made it that much more stress free. The owners of the home were fantastic people. Thank you so much.

Stayed 3 nights in Jun 2016

Response from VrboOwner on Mar 28, 2020

Thank you so much for such a great review. More importantly, we are so glad you had a fantastic vacation. Clayton and Jamelle

8/10 Good

Julie G.

Jun 12, 2016

Mother-Daughters getaway

My daughters and I planned a short getaway this past May. We all flew in from different locations and landed at different times. Clayton and Jamelle were very accommodating and allowed me early check-in while I waited for my daughter's planes to arrive. I was able to grocery shop and get the incidentals taken care of before their arrival which was a great value to me as our time together when they finally arrived was so precious. We kept ourselves busy with an array of planned trips in the 4 days that we had for our mini vacation. The condo location was convenient, away from the bustle of Disney (but not too far away) and the condo itself was very comfortable. We enjoyed our stay very much and I appreciated the quick replies to all of my questions prior to my arrival. Thanks Again! Julie G.

Stayed 4 nights in May 2016

10/10 Excellent

Tina W., Where do you live?

May 30, 2016

Perfect

This 4 bedroom townhouse was just perfect for all our needs. It was clean and well-maintained. My sister and I plus families shared this townhouse and there was plenty of space for all (4 adults and 4 children). It came equipped with everything we needed and was close to everything. We especially enjoyed the resort pool, water slide and lazy river. We were only in Florida a week so having the pool, etc on site there was no need to visit any water parks. Would definitely book this townhouse again!!

Stayed 7 nights in May 2016

Response from VrboOwner on Mar 28, 2020

Thank you so much for the great review. It is important for us that our renters are happy and we provided what we advertised. Please do join us again.

Gina B., Middle TN

May 24, 2016

Perfect for us!

We had the pleasure of staying in this property while our boys were playing baseball in a tournament. The townhouse was clean and comfortably furnished from top to bottom. Loved the tile floors downstairs. The kitchen was well-stocked! The very updated washer

and dryer was conveniently located upstairs near the spacious master bedroom. The layout was perfect for our family to be upstairs with the grandparents in the suite on the main floor. We all loved being a short walk from the pool area. The boys especially enjoyed the water slide, lazy river and volleyball court with their friends. We dined out most nights and enjoyed the nearby Mia Pizza, Applebee's, Chili's, Hurricane Grill and Chuy's. Breakfast and lunch foods were purchased at Publix which is in walking distance. The owners were easy to reach through email and quick to reply. I would recommend this property to others, if they don't need it the week we do:-) Looking forward to staying here again next year. Stayed 7 nights in Apr 2016

Response from VrboOwner on Mar 28, 2020

So happy you all had a great time. We knew your children would love the pool and lazy river as most enjoy it immensely. We will be happy to see you at our place next year. This review was submitted before 2018 and has not been verified.

10/10 Excellent

John R.

Apr 25, 2016

Perfect stay at a great price.

I liked everything about this place. The condo is clean, well-maintained, and completely equipped. The furnishings and bedding are new and comfortable. The couches and BIG smartTV are cool. There was lots of room for our party of 5 adults and 2 children to hang out. The property is well-managed, with nice grounds, pool area, and arcade for the kids. It is located in a still fairly rural area 6 miles west of Disney World - handy to everything but not ugly like the Kissimmee strip. There's a mall with a supermarket and a neat English fish-and-chips pub only a 5-minute walk away. Highly recommended.

Stayed 7 nights in Mar 2016

Response from VrboOwner on Mar 28, 2020

Thank you. Glad you all enjoyed our place.